

Safety Protocols for COVID-19: ENDING JULY 5TH

Burgess Pool will be fully reopening on July 5th. At this point, all current Covid-19 restrictions and safety protocols will no longer be in effect. To view these Safety Protocols and Guidelines, please follow this link.

Please bring the following when Lap Swimming:

1. Already be dressed to swim
2. Towel
3. Water

Requirements to enter the pool:

1. Must have a face mask on
2. Must have temperature taken by staff prior to entering
3. Must not have any symptoms of illness

Requirements for youth swimmers: (12 years and under)

1. If reserving a lane for your child, they must be capable of swimming laps independently for an extended period of time
2. An adult must be on the pool deck right by the lane observing and ensuring safety and supervision
3. We do NOT allow parents/adults to be swimming in the lane with or next to the youth swimmer due to Covid-19 guidelines

Arrival to Burgess Facility

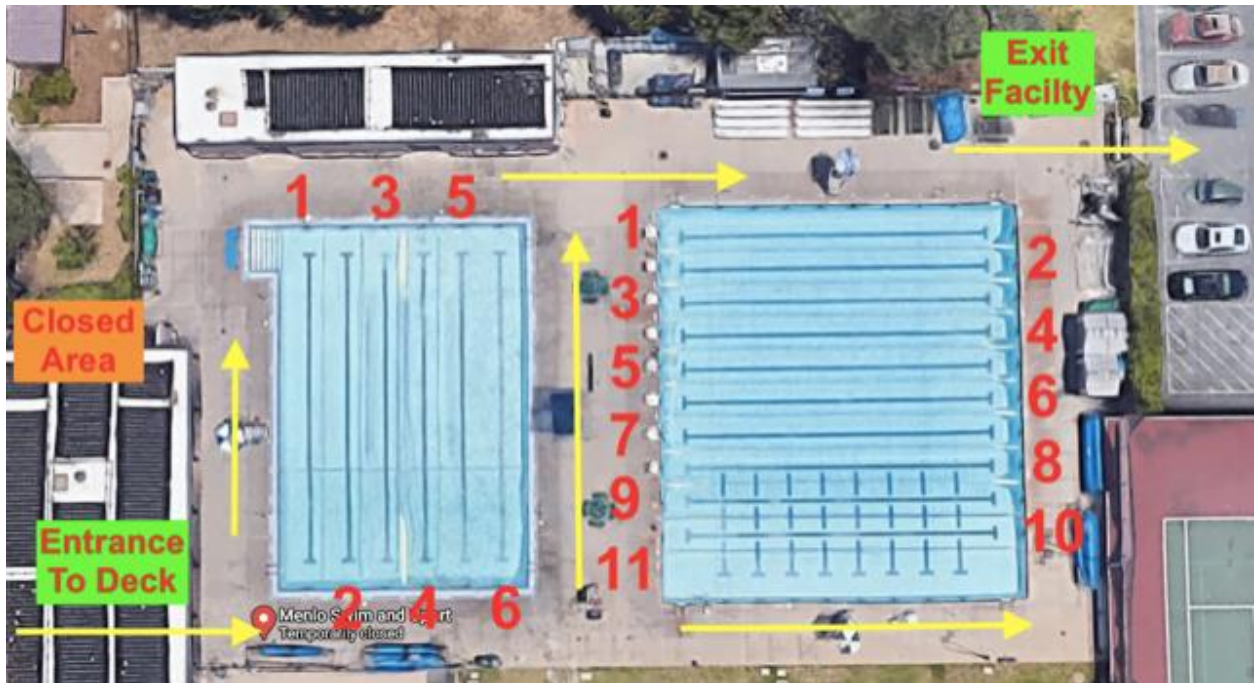
When you arrive at the facility we will have a one-way entry point and one exit point as seen on the map below. You will then line up along the fence while following social distancing guidelines. You will be greeted by a staff member that will guide you to your lane. You will need to arrive at the pool in your swim attire. Currently we are not able to open the locker rooms or showers. We will have 1 restroom available for you to use that will be disinfected after each use.

Entering The Pool

The pool will be set up with lane numbers, with odd and even numbers entering the pool on opposing sides. Swimmers will be guided to the side of the pool where they enter the water.

Exiting The Pool

Our lifeguards will blow the whistle at 35 minutes to signify the end of the swim time. You will have 5 minutes to gather your things and head to the exit. There will only be one exit to the pool located in the back of the lap pool. Once you exit the pool you will need to continue to follow social distancing guidelines and wear a face-mask. Our staff will make sure we are all staying safe and following the guidelines.



Policies:

- Limit 1 lane reservation per day per person.
- 1 person per lane. Please do not have family/friends loitering on deck waiting.

- With a membership you can book up to **4 swims per week** (Sunday to Saturday). 4 swims total between both locations: Belle Haven & Burgess Pools.
- "No Shows" or late cancellations (made in under 12 hours) count towards the **4 swims per week**
- Lane number may change to accommodate disabled swimmers.
- Lane reservations can be booked within the next 7 days *only*. The 7th day (in advance) is released online at midnight.
- Start date of contract/membership is the first day that you will be able to book lane reservations at no additional costs.
- At this time, each person coming to the pool to lap swim, must have a separate MINDBODY login. There is not a way at this time to book for your family members under your account.

Lane Cancellation/Rescheduling

If you know that you cannot make your lane reservation, please cancel your reservation online as soon as possible to open the spot for another member of the community. If you cancelled that reservation more than **12 hours in advance**, you can rebook using that purchase at another time. There will be no refunds for lane reservations

There are no credits or refunds for bookings cancelled within 12 hours of the booking.

Lane Reservation

You may register for a time slot reservation through our App [iPhone App for Apple](#) & the [Android App for Android](#) or through our Mindbody website. You **MUST** pick a lane and reserve a time through the "[Reserve A Lane](#)" link. Each reservation is 45 minutes in length (35 minutes of swim time and a 10 minute buffer to enter and exit the facility).