



Guest Code of Conduct

Our goal is to have the Menlo Swim and Sport facilities to be safe, pleasant, and comfortable for all. The following are the facility behavior policies. Failure to follow them may result in being asked to leave the facility and/or losing the right to use the facility or participate in a program.

- Please respect the rights of others to feel safe and secure.
- Please refrain from any disruptive behavior.
- Please refrain from disturbing others with cell phones, loud conversations, music, and other noisy activity.
- No harassment of other patrons or staff members.
- Please use appropriate language and refrain from using any profanity or offensive language.
- No running, climbing, throwing, sleeping, or offensive odor.
- No roughhousing, pushing or pulling others into the pool.
- No diving into the instructional pool.
- No spins, flips, belly flops, back dives, or back jumps.
- No food or drink on the pool deck. Eating is permitted on tables, benches and grass areas.
- No glass bottles or containers allowed on the pool deck or surrounding grass areas.
- Please dispose of all trash in receptacles provided.
- All swimmers must wear appropriate swim wear in the pool. No pants, cut off or other shorts are allowed to be worn in the pool.
- Children 4 years and under must have a parent/guardian in the pool, within arm's reach at all times.
- Children 5 – 12 years must have a parent/guardian on the pool deck supervising them, unless they are attending a registered class or program
- No bicycles, skateboards, or carts inside the facility or blocking the doorways outside the facility.
- No wearing skates or roller blades inside the facility.
- No dogs or other pets are allowed inside the facility, except service animals.
- No illegal or inappropriate activities.
- No tobacco, alcohol, or illicit drugs allowed in the facility.
- For programs that require parents to sign in and out their children, ONLY a parent or guardian (over 18 years old) designated on the form will be allowed to pick up and/or drop off the child unless otherwise communicated with staff. ID will be required.
- Only participants who are registered for a class or program may be in attendance.
- Siblings of a participant may not join any class or program without registering.
- Parents are not allowed in a class or registered program, unless approved by instructor or staff. Otherwise, parents must wait in designated areas.
- Restrooms cannot be used for loitering or other unintended uses.
- Vacant offices or facility rooms are not for general public use unless approved by staff.
- Participants and parents must follow all specific class and program policies otherwise specified.